

# Impact of Quality Management on Industries

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## Editorial

Through a questionnaire survey, data is collected from randomly selected top and middle management workers to assess the effectiveness of the QMS implementation process. The findings reveal that the sample companies strictly followed the rules to improve their performance. Organizations have effective evaluation, mentorship, and measuring processes in place. An adequate feedback system, audits, and management reviews take into account the needs and perceptions of customers. Manufacturing companies are often worried about their performance, thus they are constantly working to improve their product quality. Organizations may enhance product quality and even lower production costs in any business by employing quality management systems (QMS) and practises, which helps them meet and even surpass consumer expectations. In a highly competitive market, you must be able to effectively implement your strategy. The culture of quality across diverse departments and industries is one of the most difficult aspects of adopting QMS in any firm. According to research, multiple components and sections of the QMS must operate together well in order for the QMS to be implemented successfully.

Every business exists to serve its customers, and it relies on those customers to earn income and continue to operate. As a result, the company must not only comprehend present consumer requirements and wants, but also anticipate future ones. Not only should this company strive to exceed the customer's expectations. Managing, analysing, and defining the system of an associated process for a certain purpose or target improved the effectiveness and efficiency of the organisation. To put this idea into action, the system must be identified, the process must be specified, and the goal must be set.

Understanding the interdependencies of the process, allocating appropriate resources, and continuously improving the system with the support of suitable monitoring and measuring. Adopting a QMS can help a business enhance its performance while also cultivating a culture of quality and continuous improvement. A well-implemented QMS gives all stakeholders confidence that the organisation will improve over time and have consistent product quality. There will be less wastage and scrap produced, and because the product will be produced according to the specific requirements the first time, there will be less reworking and repairing required on the finished product, and less rejected. These companies have a big picture in mind, with all of its stakeholders and customers in mind. Studies have also shown that if organisations implement proper QMS and have a good continuous improvement cycle in place, they progress and improve in performance over time, which is clearly reflected when they gain market share, increase sales and profit, meet all legal and regulatory requirements, have a competitive edge over their competitors, and have an exercise advantage. The survey's findings revealed that firms are adhering to QMS guidelines in order to instil a quality culture in their respective organisations. They are constantly attempting to provide the finest service possible while adhering to the requirements. They are developing a product with the fewest possible flaws and nonconformities. In most firms, strong leadership and top management dedication have been discovered. The results of the survey revealed that companies are following QMS principles in order to instil a quality culture in their organisations. They are continually striving to deliver the best service possible while being compliant with the rules. They're working on a product with as few defects and nonconformities as possible. Strong leadership and senior management commitment have been discovered in most businesses.

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