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# **Risk Control in the Workplace**

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#### Abstract

The goal of quality management is to maintain a high standard of quality in all areas that directly or indirectly affect customer satisfaction. The establishment of guidelines by QM provides the framework for a low rejection rate and high customer satisfaction. It is crucial to record and examine each step of the process, from creation through delivery. Afterward, these are improved (if possible). The product should surpass the needs of the customer. Thus, QM focuses on the goal of enhancing product quality through organisational tasks. But QM requires on-going adaptation because it is constantly changing. In this context, the ISO 9000 series of standards is the most significant. For instance, DIN EN ISO 9000 deals with the fundamentals and terminology of quality management systems, and DIN EN ISO 9001 specifies the requirements for such a system, in accordance with which businesses can receive certification.

Keywords: Sharing economy • Digital platform • Business model • Value proposition

#### Introduction

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#### Literature Review

Online platforms allow for the conduct of transactions between buyers and sellers of products and services, allowing for the transfer of physical assets and idle resources in order to accomplish. Additionally, with the current economic slump, the majority of people desire to cut back on unnecessary spending, customers anticipate getting what they need for less than the going rate, and providers want to sell any extra or unused home goods or services [3,4].

## **Discussion**

Quality control, also known as OA, is the process of preventing flaws or

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irregularities in the products or processing services of a firm to prevent unhappy consumers. A considerably broader concept than quality assurance, the quality management system, or QMS, includes more elements of an organisation. It is a collection of particular procedures or methods used throughout the entire organisation with the goal of meeting consumers' reasonable expectations for goods or services Object code is the term for the low-level language versions of a programme. Object code is made up of a series of ones and zeros that can only be read by a computer or programmers with extensive knowledge and experience. The platform's users can comprehend the services they require, compare prices and items using the platform's content, then purchase those services or products online. Additionally, customers are prepared to pay operators of digital platforms. Additionally, a lot of lost dogs are not located by their owners and are instead put to death in shelters [5,6].

#### Conclusion

This makes sure that the quality management guidelines are followed and properly put into practise. There, all business operations are examined to determine whether they adhere to the self-imposed quality criteria. The quality control, in contrast, is concerned with the product's quality. Products that don't conform to the standard are either discarded or reworked until they do. A high quality standard is what quality assurance seeks to establish and uphold. Renters and pets can get along, check that they can live together, and lessen abandonment with the help of the dog rental service. Although they fall under the sharing economy and are digital platforms, they are utilised to provide dog-rental services. There are also some ideas related to the sharing economy. In addition to renting out pets, this sector of the economy also rents out lives. Even if it is now permitted to rent pets, supervision should be done and caution should be taken.

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### **Conflict of Interest**

None.

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