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The Italian national transplant operational centre: The role of nurses

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From November 4, 2013, the Italian National Transplant Operational Centre (CNTO) itself as sole interlocutor operating nationally, interfacing directly with the regional centers and ensuring 24 h support necessary for the operational management of the national programs. Centralizing management of allocations and also of waiting lists for national programs certainly has advantages: streamline the path allocation through standardization of processes; provide an unambiguous interpretation of the rules that currently govern the programs and therefore more effective to apply; promote capacity interlocutory and a higher degree of authority; a real-time control of donations, allocative flows and the outcome of processes. By reference to a national average of 4 donors a day and considering the fact that every donor must still be reported to the CNTO in order to evaluate the potential use for national programs, the operational core is composed of six nurses coordination to be distributed on 3 shifts of 8 hours each (3 for each time slot and 3 off). It also requires six doctors who rotate in shifts to diagnostic problems. The head of the operating CNTO is a nurse manager. Nurses coordination physically carry out their activities in the workplace; the staff removed leaves the turn only after transmitting the written instructions to staff upright; for each round of coordination should be prepared a written report of the activities; The operational headquarters must be equipped with all the technological equipment and the supports they need to perform their assigned functions (PCs, printers, video conferencing equipment, fixed and mobile telephony, and internet connection). The role of the nurse is recognized by the entire national network.

Biography

Elena Del Sordo is affiliated to Istituto Superiore di Sanità, Italy.

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