

# 33<sup>rd</sup> Euro Nursing & Medicare Summit

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## Efficiencies and hindrances in the 21<sup>st</sup> Century U.S. healthcare system environment for nurse case managers

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Despite the vast challenges to adopting modern resources, change is inevitable, and we are processing a much higher volume of information. We may benefit by focusing on improving, than invest more time in tracking and reporting. In an atmosphere where case managers are multitasking more than ever before, organizing the way one absorbs technology may be the key to maximizing personal and professional usage. Case managers face advancing more complex challenges and changes than ever before. Among the challenges are the on-going changes due to regulatory agencies and healthcare continuous reform, which we have yet to at least partially resolve. The purpose of this discussion is to identify inspirational values that enhance digital efficiencies and that which mitigate technological hindrances.

### Biography

Genevieve V Angel is a Registered Nurse with 30 years of experience, including senior executive leadership for general acute hospitals; acute long-term care hospitals; ambulatory segments of healthcare; case management, hospital revenue cycle, nursing administration, regulatory compliance, payer denial management, utilization review, clinical documentation improvement process, quality improvement and risk management. She has completed her BSN and an MBA in International Business. She is an Entrepreneur of several small businesses in the USA and South East Asia.

### Notes: