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Communication on age-diverse teams: insights and strategies nurse leaders need to know to improve teamwork today

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Communication barriers are a chief concern among leaders of age-diverse nursing teams today. Operationally, mitigation of this issue is fundamental to the productivity of multigenerational teams. This presentation explores each working generation's competing definitions of words key to effective leadership and teamwork: respect, accountability, loyalty, and coaching. Using insights into common workplace behaviors and a clarified understanding of generational approaches, leaders can use the evidence-based strategies discussed to open the lines of communication across generations and improve cohesion on age-diverse teams.