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Comparison of the quality of nursing care perceived by pediatric nurses and mothers of hospitalized children

So Yeon Yoo¹ and Haeryun Cho²

¹Kyungil University, South Korea

²Wonkwang University, South Korea

This study aimed to provide basic data for improving pediatric nursing care by comparing the quality of nursing care perceived by registered nurses and mothers of hospitalized children in South Korea. This was a descriptive study that recruited 70 mothers of hospitalized children and 70 nurses in pediatric units in university hospitals as participants. The quality of pediatric nursing care, assessed through importance and performance scores of nursing care, was measured using the QUOTE (QUality of care Through patients' Eyes)-Child, comprising four subcategories—respect, explanation, kindness, and skillfulness and was calculated using assessed importance and performance score. Collected data were analyzed by descriptive statistics and independent t-test. The mothers' mean importance score (3.61 ± 0.33) was higher than that of the nurses (3.42 ± 0.41) and had a significant difference ($t = 2.22, p = 0.004$). There was no significant difference in the mean performance scores of nurses (3.22 ± 0.35) and mothers ($3.15 \pm 0.45, t = 0.91, p = 0.363$). There was also no significant difference between nurses' and mothers' perceptions of quality of nursing care; however, there was a significant difference ($t = 2.78, p = 0.006$) among the quality of explanations. The quality of explanations by nurses (8.30 ± 1.10) was higher than that of mothers (7.72 ± 1.36). This study suggests that when developing strategies to improve the quality of nursing care in pediatric wards, the detail explanation by pediatric nurses should be considered for more effective quality of nursing care in pediatric units.

Biography

So Yeon Yoo has completed her PhD from Ewha Womans University in 2012. Her major is Nursing Science. She is working as Assistant Professor of Kyungil University since 2013. Her ORCID ID is 0000-0001-8211-9870.

syyoo@kiu.kr

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