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Quality of nursing care in pediatric units in South Korea

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This descriptive study aimed to investigate the quality of nursing care in pediatric units of South Korea. It included participants who were registered nurses in the pediatric units of general and university hospitals in South Korea. The QUOTE (Quality of care Through patients' Eyes)-child developed for caregivers of hospitalized children was modified to be fit for nurses. The quality of pediatric nursing care, assessed through importance and performance of nursing care, was measured using the QUOTE-child, comprising four subcategories—respect, explanation, kindness, and skillfulness and was calculated by using assessed importance and performance score. Data were collected from self-reported questionnaires completed by 200 nurses and analyzed by descriptive statistics, independent t-test, one-way ANOVA, and importance-performance analysis (IPA). The mean importance score of nursing care was 3.44 ± 0.39 (1~4 points), the mean performance score of nursing care was 3.20 ± 0.33 (1~4 points), and the mean quality index was 8.07 ± 0.81 (0~10 points). There were significant differences in the quality of nursing care according to age, marital status, parental status, education, total nursing experience, and pediatric experience. IPA results showed that the main content of explanations was for nurses to keep up the good work. The skillfulness subcategory was concentrated, and the subcategories of respect and kindness were possibly excessive. Therefore, to improve the quality of nursing care for hospitalized children, the pediatric nurses' explanations should remain updated and nursing skills must be enhanced.

Biography

Haeryun Cho has completed her PhD from Ewha Womans University in 2015. Her major is Nursing Science. She is working as Assistant Professor of Wonkwang University since 2015. She has published more than 15 papers in reputed. Her ORCID ID is 0000-0001-7366-9774.

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