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Governance failure in public service delivery: A study of solid waste management in Kathmandu metropolitan city, Nepal

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Solid waste management in Kathmandu metropolitan city, Nepal has been in crisis though the city is followed by a series of efforts. This research aims to probe governance at the national and local levels of government and to determine the driver of persistent failure in the field of governance. This research used tools from social sciences disciplines such as group interviews in landfill sites, consolations with government and a literature review. There are laws, policies, guidelines, as well as national and local organizations covering waste management and yet the laws are not enforced and instead, they are frequently repealed and replaced with new orders. The hierarchic structure of employment adds more challenges to waste management. Governance from the national government to local agencies is poor with reports and charges of corruption. Waste management in Kathmandu serves as an example of the failure in the various views, especially in the field of governance. So, the governmental efforts needs better governance and improve accountability to sustain its practices.

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