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CONSENSUS MANAGEMENT IN HEALTHCARE ORGANIZATIONS

Consensus management is presented in the context of emerging trends and challenges in health and hospital management. Consensus is viewed differently in organizations. Consensus management approaches used in Australia, Ireland, United Kingdom, United States and New Zealand are explored along with the advantages and disadvantages to using consensus management in healthcare organizations. Carney (2006) designed the '*Consensus Management Model of Healthcare*' that incorporates concepts of strategic involvement, commitment to the organization and organizational culture. The model was developed from findings from her study undertaken amongst 860 middle manager health care professionals working in 60 of the 65 acute care hospitals in the Republic of Ireland. She found that a multidisciplinary approach to health care management incorporates managerial, behavioural, professional and organizational dimensions, resulting in professionals being committed to delivering excellent health care in the most effective and efficient way possible. Identification of practical challenges facing management in the education and management of advanced nurse practitioners is explored.

Biography

Carney completed her PhD studies and MBA degree in University College Dublin (UCD) and is a registered nurse, midwife and nurse teacher and Fellow from the Faculty of Nursing and Midwifery, Royal College of Surgeons in Ireland (RCSI). She is Dean Emeritus and Board member of the Faculty of Nursing and Midwifery having held the position of Dean and Chair of the Faculty from 2014 to 2016. She was appointed to University College Dublin in 1994 and held the position of Head of the UCD School of Nursing, Midwifery and Health Systems from 2001-2007. She entered RCSI as Associate Professor in 2008. She acted as Visiting Senior Lecturer and Professor to universities in Italy, Sweden, Finland, Portugal, Spain, Britain, Pennsylvania and Saudi Arabia between 2005 and 2013 as well as invited advisor to Nursing Councils in Ireland, Jordan and Croatia in 2015. She was awarded Outstanding Reviewer for the International Journal of Health Care Quality Assurance in the Emerald Literati Network 2015 Awards for Excellence in 2015 and is editorial reviewer for several international peer reviewed journals. Her research is published in peer reviewed journals of repute and during 60 invited international presentations.

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