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Promobot: Autonomous service robot for business

Aleksei Yuzhakov Promobot LLC, Russia

Promobot is an autonomous service robot for your business. It is designed to work in crowded spaces, where, by moving autonomously, it helps people with navigation, communicates and answers any questions, shows promotional materials and remembers everyone with whom it interacted. Promobot attracts the maximum audience to the company's products, as well as takes the people out of the process since it works autonomously. Today, several hundred of Promobot robots work in 26 countries, almost on every continent. They work as administrators, promoters, hosts, museum guides in such companies as NPF Sberbank, Beeline, Museum of Contemporary History of Russia, the Moscow Metro, and are able to increase financial performance of companies, quality of service and customer loyalty. Combination of the technologies of speech recognition, face recognition, speech synthesis, integrated linguistic database and ability to look up the information on the Internet allowed us to form a unique experience for the customers. When they come up to Promobot they see not only a voice assistant, ATM machine, toy or a terminal, they see a robot and they have to communicate with it like with a robot. And the robot has to communicate with them, answering their questions, helping them, showing them the way, giving them a pass, etc. Promobot is not a part of something fancy which you only see on Youtube, it is a part of our life and it is time to face it.

Biography

Alexey Yuzhakov has completed his PhD at the Pern National Research University. He is the CEO and Chairman of the board of directors of Promobot, a service robotics company.

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