

# 5<sup>th</sup> International Conference and Exhibition on **Pharmaceutical Regulatory Affairs**

August 03-05, 2015 Orlando, USA

**Want to eliminate events & predict quality near misses; reduce deviation rate by >90% & gain >25% production efficiency simultaneously?**

**Amy Peterson**  
Quality Systems, USA

**L**essons learned from North America Commercial Nuclear: Design the Most Robust & Effective Deviation/CAPA System within the Pharmaceutical Industry, Predict but Monitor Effective Corrective Actions; Implement Quality Near Misses to Generate Preventive Actions, Encompass Adverse Human Error Trends; Utilize Error Prevention Techniques, Achieve Adherence to Standard Operation Procedures (SOP); Learn KEY Role of Human Factoring Processes and Instructions, Manage Human Error in Quality Systems to prevent events.

## **Biography**

Amy Peterson is QA Manager at Quality Systems, USA.

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