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**The effect of teamwork programs on first-line nurse manager on quality of nursing services at a secondary level private hospital****Peeraya Kongrod, Phechnoy Singchungchai and Benjawan Puthiaungkul**  
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The objective of this quasi-experimental research was to compare quality of nursing care in wards perceived by first-line nurse managers before and after using a team development program between the experimental group and the control group. This is done to calculate the sample size and simple random sampling was used to select 40 nurses; 20 were assigned into the experimental group and the other 20 in the control group. The research instruments were a team development program, a teamwork manual, a teaching plan, teamwork assessment form and a questionnaire on perceived quality nursing care in wards. Content validity of the instrument was 0.89 and the Cronbach's alpha coefficient for teamwork knowledge was 0.95. Descriptive and inferential statistics, paired t-test and independent t-test were used. The research results revealed that quality of nursing care perceived by the experimental group was at a highest level ( $=4.59$ ,  $SD=0.23$ ) and that perceived by the control group was at a moderate level ( $=3.40$ ,  $SD=0.28$ ); and the experimental group's perception of quality of nursing care was significantly higher ( $p<0.05$ ) than that of the control group. The results indicated that the team development program enabled the experimental group's perception of quality of nursing care to be higher than that of the control group, particularly in terms of facilities, responsiveness, assurance, care and reliability which are dimensions of quality emphasized by private hospitals. Thus, the implication of the results is that leaders in nursing organizations in all wards of private hospitals should develop teamwork in first-line nurse managers to equip nurses with good quality nursing care that is good for the organization.

**Biography**

Peeraya Kongrod has completed her Master of Science in Nursing from Christian University, Thailand.

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