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Effective collaborative working between nurses in Saudi Arabia: Barriers and solutions

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This research examines the factors that promote or impair effective collaborative working in a highly multi-cultural healthcare setting - a large hospital in Riyadh in the Kingdom of Saudi Arabia (KSA). A methodological strategy has been devised that uses a qualitative case study approach. Semi-structured interviews were used to understand better how nurses and nurse managers perceive culture and how this impacts effective and ineffective collaborative working. Barriers and facilitators of multicultural nurses working together in any context and specifically in the KSA context have not yet been studied; therefore the academic contribution of this work will help to fill the gap in knowledge. A small number of studies have previously been conducted in Saudi Arabia but this study focuses on barriers to nurse-patient relationships, rather than on multicultural nurses working together. A literature review has guided the development of an interview schedule, underpinned by the Purnell competence model. The data from semi-structured interviews have been collected and transcribed and partially analysed. It is hoped that the results of this thesis will inform the future nursing workforce strategies of the KSA Ministry of Health and ultimately impact on patient care through better working relationships.

Biography

Rasha A Alturki has completed her MSc in Nursing in March, 2014 from University of Salford, Manchester, UK and currently doing her PhD in Nursing at University of Salford Manchester School of Health and Society. She is a Research Scholar from King Fahd University Hospital and Imam Abdulrahman University in Dammam, Saudi Arabia. She has published more than 3 papers in reputed journals.

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