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## Being a family health professional in the new health services model in Turkey

**Betul Guven**

Koc University, Turkey

Transition to family medicine model came into effect in the city of Istanbul on November 1, 2011. Research conducted by the Ministry of Health, Academics, and Researchers indicates that the satisfaction level of health professionals as well as other factors continue to be an issue. The aim of the present study was to analyze evaluations of the new system provided by health professionals working in family health centers, with focus on nurses. This study had descriptive design and study population comprised 112 family health workers from all family health centers in 2 districts of Istanbul. A 51-item questionnaire was prepared by investigators to collect data related to demographic characteristics of health professionals, family health centers, opinions of the health professionals about the new system, and their level of satisfaction with the system. Among the total, 82 (73.2%) family health professionals expressed decrease in job satisfaction in family medicine model and that they had experienced decrease in professional status. In all, 67 (59.8%) family health center employees indicated that they were personally satisfied with family medicine system and 90 (80.4%) responded that the new system was beneficial for the community, while 59 (52.7%) commented that they were dissatisfied as health professional. Staffing conditions and duty descriptions, performance-based salary, and facilities provided by family health center were found to affect satisfaction level of family health professionals ( $p < 0.005$ ). Employees who were dissatisfied indicated that once the term of their contract had concluded they no longer wished to work under these conditions ( $p < 0.005$ ). Since health services are directly related to welfare of human beings and require very attentive and sustained effort, job satisfaction of health professionals is of utmost importance. Family health professionals are critical components of family medicine system. Awareness and understanding of their level of satisfaction is vital to raise the performance level of the system to meet the needs of the community.

### Biography

Betul Guven has completed her PhD in Surgical Nursing from Istanbul University School of Health Sciences. She is an instructor at Koç University School of Nursing. She is interested in Bariatric Surgery, Patient Education, Day Surgery and Orthopedic Surgery Nursing.

beguven@ku.edu.tr

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