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### PATIENT SUPPORT FOR ELECTRONIC HEALTH CARE TECHNOLOGIES

**Statement of the Problem:** Patients most in need of medical care are the least likely to use electronic medical technologies. The purpose of Health Hub is to bridge a gap between patients needing assistance and the medical programs available.

**Methodology & Theoretical Orientation:** New patients are scheduled for a 15-minute Health Hub appointment. At any time patients can request an in person or over the phone assistance. Clinicians refer patients to the Health Hub for information, support and enrolment.

**Findings:** Patients without computer proficiency are less likely to use the new medical technologies. Empowerment and support increase patient program engagement and efficiencies.

**Conclusion & Significance:** Computer and mobile support increases likelihood of program use. In turn, increases patient wellness and reduces health care costs.

### Biography

Jonathon C Guyer is a Project Management Professional who enjoys and excel in developing leading-edge, innovative customer-service programs that incorporate. He is proficient. Proficient at bringing key stakeholders to pivotal meetings to develop efficient, collaborative processes that benefit all participants. He is Skilled at coaching patients and staff in effective communication and ethical work practices. He is excelling in developing creative solutions for health information exchange implementation.

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