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HEALTHCARE RISK MANAGEMENT SYSTEM: A PILOT PROGRAM FOR DEVELOPING THE NATIONAL REPORTING AND LEARNING SYSTEM

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Reporting of risk and incidents in healthcare is useful information for learning and preventing the occurrence of similar incidents, resulting in patient safety. A pilot study of Healthcare Risk Management System (HRMS) has been conducted in 113 hospitals voluntarily participated for a 3-year period (2015-2017), aiming at collecting risk information for analysing and learning to reduce and/or prevent harmful incidents in a hospital. HRMS is the tool to be used for reporting the incidents, provided as a web application. It consists of two components: 1) HRMS Center, located at the Healthcare Accreditation Institute, and 2) HRMS Client, installed at hospitals. There is a link of information between these two. Data collected via this system include risk or incident and its management done in a hospital, corresponding with the healthcare accreditation standards (e.g. risk levels, management methods) and responsive to clients' needs in a real time manner. The system evaluation results showed that users were satisfied with the program and suggested to expand it to other hospitals. Also, 93.7% of clients agreed that the system could effectively report the status of risk management as well as help gather risk information for learning. The risk information could be aggregated and examined in different risk levels, suggesting trends of the particular type of a risk that are very useful for further development of quality and safety in a hospital. Lessons learned from this pilot study suggest that HRMS is one of useful tools for developing the national reporting and learning system for Thailand.

VIOLENCE AND OUR CHILDREN

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Violence is around us everywhere nowadays. It is a very challenging issue that needs to be adequately addressed, explored, and understood. In the vicious terrifying circuit of violence, children and adolescents could be witnesses, victims, and/or perpetrators. Violent behavior of any individual is a very serious and alarming sign whatever the age of the violent person is and it must be early and efficiently recognized and dealt with to avoid unrepairable consequences. Children and adolescents are the future of any community and it is advisable to raise them in a biopsychosocial healthy environment to secure their journey to adulthood. Creating awareness about the importance of minimizing the exposure of youth to violence at home, school, and neighborhood as well as in the media is crucial to reduce the increasing prevalence of violence all over the world. Early recognition of violent behavior with implementation of early intervention modalities is the cornerstone of prevention of this dangerous pattern of behavior and its catastrophic consequences.